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Online dispute resolution (ODR)

Information regarding online dispute resolution (ODR): The European Commission offers a platform for the resolution of online disputes. This platform is dedicated to facilitating the out-of-court settlement of disputes concerning contractual obligations in online sales and service agreements.

The platform can be found at http://ec.europa.eu/consumers/odr/.

Information according to § 36 Verbraucherstreitbeilegungsgesetz (VSBG)

We do not engage in out-of-court settlements before consumer arbitration bodies.



Corporate Information

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